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Exam : **000-228**

Title : IBM Seystem p Technical Sales Support

Version : DEMO

1.A customer wants to upgrade their existing System p server. The installed inventory does not match the customer's description of the machine. What should the System p technical specialist do in order to best correct IBM inventory records?

A.Submit an MES order to add any missing feature

B.Submit an RPO-MES changing the inventory records

C.Confirm the customer's actual configuration and then submit an RPO-MES

D.Confirm the customer's actual configuration and then submit an MES order to add any missing feature

Correct:C

2.After visiting several customer groups, the System p technical specialist returns to the office late in the day and makes a list of the various customer requests. The specialist has time to complete at least one task before leaving for the day. Which of the following is most important to complete immediately?

A.Send a flyer on new p520

B.Provide shipment delivery status.

C.Send a whitepaper on SCSI performance.

D.Order a new system per the purchase order.

Correct:D

3.If a partition has 2.5 processing units, what is the maximum number of virtual processors it can have?

A.3

B.25

C.30

D.Total system physical processors X 10

Correct:B

4.Which of the following services offers scheduled telephone support for complex questions on AIX systems?

A.Alert

B.Techline

C.Consultline

D.Supportline

Correct:C

5.A customer requires a 2-way solution now that will be the easiest and least disruptive to upgrade to a 4-way in the future. Which of the following solutions best matches these requirements?

A.p5-510 2-way Active 2-way Inactive

B.p5-570 2-way Active 2-way Inactive

C.p5-520 2-way Active 2-way Inactive

D.p5-55A 2-way Active 2-way Inactive

Correct:B