

# PASSTCERT

QUESTION & ANSWER

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**Exam** : **C1000-169**

**Title** : **IBM Cloud Associate SRE  
V2**

**Version** : **DEMO**

1.Which of the following are considered monitoring tools and metrics? (Select all that apply)

- A. CPU Usage
- B. Load Balancer Configuration
- C. Number of Employees in the Organization
- D. Network Latency

**Answer:** ABD

2.Which technique for Root Cause Analysis involves asking "why" repeatedly to delve deeper into the underlying causes of an incident?

- A. Ishikawa diagram (Fishbone diagram)
- B. 5 Whys technique
- C. Fault Tree Analysis
- D. Incident Escalation Matrix

**Answer:** B

3.When troubleshooting a performance issue, which technique helps identify the slowest part of a system?

- A. Load testing
- B. Stress testing
- C. Profiling
- D. Code review

**Answer:** C

4.What is a typical toolchain used in Incident Management?

- A. Incident detection, post-mortem analysis, monitoring
- B. Ticketing system, change management, customer communication
- C. Root cause analysis, automation, backup system
- D. Disaster recovery, service catalog, service level agreement (SLA) management

**Answer:** B

5.Which incident management team role manages the investigation, communication, and resolution of major incidents?

- A. Incident Commander
- B. First Responder
- C. Subject Matter Expert
- D. Site Reliability Engineer

**Answer:** A