

# PASSTCERT

QUESTION & ANSWER

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**Exam** : **CBAP**

**Title** : Cetified business analysis  
professional (CBAP)  
appliaction

**Version** : DEMO

1.A business analyst (BA) works for an organization that is moving from a waterfall methodology to an agile approach. This causes new challenges and opportunities for the BA.

Which business analysis planning and monitoring element is most impacted by the organization's change?

- A. Timing of business analysis work
- B. Conflict and issue management
- C. Technology and infrastructure
- D. Solution scope

**Answer: A**

2.A company with a big information technology (IT) department has hired a lead business analyst (BA) to enhance its business analysis practices. The lead BA discovers that sponsors are not satisfied with project outcomes. Developers complain about incomplete, ambiguous, and changing requirements. All stakeholders, including project managers, are blaming long cycles of analysis for the delays. The business analysts, in turn, feel overwhelmed with the number of projects and frustrated by the lack of collaboration from reviewers of their deliverables. All of the evidence is anecdotal and none of the groups could strongly substantiate their opinions.

Even after dozens of reviews, some stakeholders refuse to sign off on the requirements specification documents because of a few questionable requirements. This puts the projects at risk and creates tension between the participants.

What should the lead BA do first?

- A. Escalate the problem to the executive management
- B. Set limits on duration of sign-offs and the number of reviews
- C. Track approvals at the level of individual requirements
- D. Offer the stakeholders incentives to sign off documents sooner

**Answer: C**

3.Your organization is using a plan-driven approach to business analysis.

What characteristic must be true of changes in the approach that your organization is using?

- A. All the changes only occur if they are less than an agreed factor, such as ten percent of the solution's overall cost or a percentage of the project's schedule.
- B. All the changes only occur if they are less than ten percent of the solution's overall cost.
- C. All the changes only occur if they are genuinely necessary.
- D. Changes are generally not permitted in the plan-driven approach to business analysis.

**Answer: C**

4.Which of the following charts is described in the statement below?

"It shows the causes of a certain event. A common use of this diagram is to identify potential factors causing an overall effect. It helps identify causal factors and contributing causes."

- A. Ishikawa
- B. Flowchart
- C. Process configuration chart
- D. Control chart

**Answer: A**

5.Which of the following defines the deliverable the customer is expecting?

- A. Project charter
- B. Procurement management plan
- C. Product scope statement
- D. Project network diagram

**Answer: C**