

# PASSTCERT

QUESTION & ANSWER

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**Exam** : **HP0-262**

**Title** : Servicing HP Large Format  
Printers & MFP

**Version** : DEMO

**1.Which integrated subsystem do the DesignJet copier's cc800ps and the 815mfp with multifunction capabilities and a high integration level consist of? Select THREE.**

- A.large format scanner
- B.DesignJet 500
- C.DesignJet 800
- D.DesignJet 800ps
- E.front panel touch screen

**Correct:A D E**

**2.Which features are found on the DesignJet 800? Select THREE.**

- A.internal hard disk and network card
- B.heater
- C.2,400 x 1,200 dpi
- D.take up reel
- E.Windows and ADI drivers and internal HP/GL/2

**Correct:A C E**

**3.Which statement is true regarding ink cartridges on the DesignJet 5X00?**

- A.They are only warranted for 30 days.
- B.They are available as 700cc and 250cc.
- C.They are warranted to deliver 700cc of ink.
- D.They are warranted to deliver 680cc of ink and have a smart chip to track consumption.

**Correct:D**

**4.On the 4XX series Large Format printer, which front panel buttons can be pressed to invoke the Internal Print Quality plot?**

- A.Reprint + Cancel
- B.Setup + Cancel
- C.Form Feed + Media Source
- D.Media Source + Reprint

**Correct:C**

**5.On the DesignJet 5X00, what should you do when you get a lens maintenance message on the front panel?**

- A.call for HP service
- B.change the lens cover
- C.replace the tubing assembly
- D.replace the drop detect sensor

**Correct:B**

**6.In the DesignJet 500/800 series, how can you view the printer information menu?**

- A.through the front panel for both printers
- B.through the front panel for 500 series only
- C.through the front panel for 800 series only
- D.printer information is not available through the front panel

**Correct:A**

**7.What is not a step in removing the carriage assembly?**

- A.Disconnect the trailing cable from the connector on the carriage
- B.Remove the encoder strip

- C.Press the carriage motor towards the left, and remove the belt from the motor shaft
- D.Slide the carriage to the left, and remove it with the belt from the printer.

**Correct:D**

**8.Which side (or sides) of the belt has teeth in its surface on the 7XX series Large Format printer?**

- A.the inner side of the belt to provide the retention on the scan axis motor
- B.the outer side of the belt to engage the carriage
- C.there are no teeth at all
- D.there are teeth on both sides

**Correct:A**

**9.On the DesignJet 1000 series printers, in which front panel menu would you find information on printer firmware?**

- A.I/O setup
- B.Statistics
- C.Page setup
- D.Device setup

**Correct:B**

**10.On the DesignJet copier and scanner series, what special error reporting exists?**

- A.Windows messages on the front panel touch screen
- B.Service Print and LED codes on the scanner front panel
- C.System Error (SE) on the front panel of the output printer, error messages on the front panel touch screen
- D.error messages on the WIDEsystem, error messages on the front panel touch screen, and LED codes on the scanner front panel

**Correct:D**