

# PASSTCERT

QUESTION & ANSWER

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**Exam : HP0-264**

**Title : Servicing HP Monochrome  
LaserJet Printers, High-End**

**Version : DEMO**

**1.How do you perform an engine test on the LaserJet 9000?**

- A.press and hold "CANCEL JOB" while powering the printer on
- B.perform service test
- C.press engine test button
- D.select engine test from the Control Panel

**Correct:C**

**2.On the LJ8XXX, the engine test can only be performed from which tray?**

- A.1
- B.2
- C.3
- D.4

**Correct:C**

**3.When printing from a Windows-based application, the paper source is specified on the LJ8XXX by the \_\_\_\_\_.**

- A.print job
- B.print control panel
- C.amount of paper in the tray
- D.tray 1 settings

**Correct:A**

**4.Toner smears on a LaserJet 9000 series printer. Which do you do first?**

- A.clean the inside of the printer or use the cleaning page
- B.replace the print cartridge
- C.print a few more pages to see if the problem corrects itself
- D.verify the fuser setting for the media used

**Correct:C**

**5.On the LJ8XXX what must be removed first before the fusing assembly can be removed?**

- A.Diverter Assembly
- B.Duplex Assembly
- C.Face up Bin
- D.Delivery Assembly

**Correct:B**