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QUESTION & ANSWER

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Exam : **PK0-003**

Title : CompTIA Project+

Version : Demo

1.There is a minor conflict between several members on a project team; the issue has no significant impact on the project.
Which of the following would be the BEST conflict resolution technique for the project manager to employ?
A. Avoiding
B. Forcing
C. Compromising
D. Confronting
Answer: A

2.A customer has requested an increase in the scope of a current project, but the project schedule remains the same.
Which of the following is MOST likely impacted? (Select TWO).
A. Project quality
B. Project cost
C. Project baseline
D. Project milestones
E. Deployment plan
Answer: A,B

3.Which of the following would be used to allow a project team to take action to fix problems that are causing the GREATEST number of defects?
A. Flow charting
B. Statistical sampling
C. Scatter diagram
D. Pareto diagram
Answer: D

4.Which of the following risk response strategies involves the use of insurance, performance bonds, or warranties?
A. Risk acceptance
B. Risk mitigation
C. Risk avoidance
D. Risk transfer
Answer: D

5.During which of the following process groups is the availability of required resources for the project determined?
A. Executing
B. Monitoring/Controlling
C. Initiating
D. Planning
Answer: D

6.Given the circumstances below, which of the following would be the BEST action for the project manager to take?
One of the key stakeholders disagrees with the project.
Two of the key staff members refuse to work with each other.
The budget for the project has been reduced.
The scope of the project has changed.
A. The staff members who refuse to work together should be terminated so that the project can proceed on schedule.
B. The project should be closed because the scope has changed.
C. The project manager should work with the stakeholders to resolve the areas of disagreement.
D. The project manager should fast track the schedule because the project budget was reduced.
Answer: C

7.A product does not meet the customer's quality specifications.
Which of the following can the project manager use to bring the product quality into alignment with the specifications? (Select TWO).
A. Fast tracking
B. Trend analysis
C. Pareto chart
D. High level cost estimate
E. Monte Carlo
Answer: B,C

8.A key stakeholder has informed the project manager that the project must be completed on time. The project is currently running behind schedule. The budget provided for the project will not allow for additional resources. In order to meet the demands of the key stakeholder, which of the following is the BEST action for the project manager to take?
A. Crash the schedule.
B. Fast track the schedule.
C. Negotiate for more resources.
D. Negotiate a new schedule.
Answer: B

9.The key stakeholder requires the project manager to advance the completion date before funding runs out. The project manager has had problems with this stakeholder in the past and wants to document this request.
Which of the following should the project manager do? (Select TWO).
A. Complete a project change request form.
B. Analyze the project impact.
C. Update the project scope statement.
D. Revise the scope management plan.
E. Monitor the work performance.
Answer: A,B

10.During a project status meeting a positive project risk is identified and is within the team's control. Which of the following would be the BEST response?
A. Accept the risk.
B. Transfer the risk.
C. Mitigate the risk.
D. Exploit the risk.
Answer: D

11.The project manager has the MOST authority in which of the following organizational structures?
A. Balanced Matrix
B. Functional
C. Weak Matrix
D. Strong Matrix
Answer: D

12.A project sponsor has just signed a document that authorizes the project manager for an upcoming project.
Which of the following elements would be included in this document?
A. The purpose of the project
B. Quantitative analysis for all major project risks
C. Team member responsibilities
D. The technical specifications of the final deliverable
Answer: A

13.A project has just entered the execution phase. The deadline to respond to the RFP has expired. Which of the following activities describes the NEXT action to take?
A. Develop a contract for each vendor.
B. Perform a make or buy analysis.
C. Determine the type of contract for the project.
D. Evaluate and select a seller response.
Answer: D

14.A project manager has just completed the work breakdown structure (WBS) with the project team. Which of the following would be used during activity sequencing?
A. Precedence diagramming method
B. Monte Carlo analysis
C. Resource availability
D. Resource leveling technique
Answer: A

15.Fast tracking a schedule involves which of the following?
A. Adding resources to critical path activities
B. Increasing the budget for the project
C. Allowing team members to work overtime

D. Performing critical path activities simultaneously
Answer: D

16.Crashing a schedule involves which of the following?
A. Performing a re-baseline of the project schedule
B. Performing critical path activities simultaneously
C. Adding resources to critical path activities
D. Estimating the earned value of the project activities
Answer: C

17.A project with a total budget of $100,000 is in the ninth month and has an earned value of $80,000 and actual costs of $90,000.
The project's cost variance is:
A. -$5,000.
B. -$10,000.
C. +$10,000.
D. +$170,000.
Answer: B

18.During which of the following process groups is the project charter developed?
A. Pre-project setup
B. Project execution
C. Project planning
D. Project control
Answer: A

19.Which of the following describes a work breakdown structure (WBS)?
A. Determines the critical path of a project schedule
B. Identifies stakeholders and their roles
C. Is deliverable-oriented and hierarchical in nature
D. Measures the quality of the project objectives
Answer: C

20.During the execution phase, a customer approaches the project manager demanding a change.
Which of the following are the steps the project manager should take? (Select TWO).
A. Make the change.
B. Notify the Executive Sponsor.
C. Fill out a change request form.
D. Evaluate the impact of the change.
E. Deny the change.
Answer: C,D

21.A project team member has been re-assigned to another project.
Which of the following should the project manager do FIRST?

A. Notify the executive sponsor of the team member’s reassignment.
B. Assess the impact on the project schedule.
C. Request additional funds to pay overtime to the remaining team members.
D. Request additional staff to complete the work of the re-assigned team member.
Answer: B

22.During execution of the project, the project sponsor informs the project manager that a requirement needs to be added to the scope statement.
Which of the following is the FIRST action that the project manager should take?
A. Evaluate the impact of the change on the project.
B. Call the project team members together to determine how to handle the change.
C. Change the work breakdown structure (WBS) to include all the tasks involved with this change.
D. Rewrite the statement of work (SOW) to include the proposed change.
Answer: A

23.Which of the following are reasons why formal project closure is important? (Select THREE).
A. Releases staff from the project
B. Reassigns staff to another project
C. Releases leftover funding from the project
D. Provides historical information
E. Allows for final changes to the work breakdown structure (WBS)
F. Confirms completed/non-completed objectives
Answer: A,D,F

24.Which of the following is the correct order of the project life cycle?
A. Planning, initiating, monitoring / controlling, executing, closing
B. Initiating, planning, monitoring / controlling, executing, closing
C. Initiating, planning, executing, monitoring / controlling, closing
D. Planning, initiating, executing, monitoring / controlling, closing
Answer: C

25.Various technologies exist to complete a project, but the project manager is not well versed in these technologies.
Which of the following can the project manager initiate to assist with the decision?
A. A Statement of Work (SOW)
B. A project needs assessment
C. A vendor contract
D. A Request for Proposal (RFP)
Answer: D

26.A project manager receives an inquiry from the human resources department about the work ethic of a certain team member.
Which of the following should the project manager give to the HR department?
A. Performance reports

B. Meeting attendance
C. Key Performance Indicators (KPIs)
D. Quality metrics
Answer: A

27.A new technology being implemented will result in project team member layoffs.
Which of the following actions can the project manager take to address team member concerns?
A. Cancel the project.
B. Host a meeting to provide a status update.
C. Outsource the project.
D. Select a different technology that will not result in layoffs.
Answer: B

28.A company is validating a project. The project has a high probability of success.
Which of the following is the MOST important consideration before authorizing the project?
A. The company’s strategic goals
B. Training requirements
C. The project manager’s experience
D. Resource availability
Answer: A

29.A department has had several absences due to illness; as a result, the project team has not been meeting the set milestones.
Which of the following techniques would assist the project manager to determine the affect on the project schedule?
A. CPI
B. SV
C. PV
D. EV
Answer: B

30.Which of the following is an advantage of a functional organization?
A. Centralization of resources
B. Increase of the project manager’s authority
C. Functional manager controls resources
D. Decrease in overlap of projects
Answer: A